

ANGELA YUNG

Product Designer

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EXPERIENCE

Product Designer *Microsoft (via Insight Global)*

March 2020 - Present

Modern Workplace Transformation Team

- Leading the design of Microsoft's Loan Manager app, a collaboration tool which allows loan officers to keep track of accounts, set up virtual consults with clients, and remain in sync with their team
- Conceptualized and prototyped 9 features and obtained buy-in from senior leadership and cross-functional partners/stakeholders
- Designed hi-fidelity mockups for both desktop and mobile version of Loan Manager and ensured design parity across both digital platforms
- Collaborated with a multidisciplinary team of designers, product managers and engineers to understand customer needs, product requirements, and technical constraints
- Presented user scenarios and task flows to the engineering team to generate empathy for the customer

Research Technician *Social Cognitive and Affective Neuroscience Lab*

March 2017 - April 2018

Investigated the effects of blue light therapy on individuals with PTSD

- Spearheaded a recruitment campaign that increased participant enrollment by 35%
- Conducted neurocognitive assessments and analyzed neuro-imaging data for 90 participants
- Trained new research technicians and mentored undergraduate assistants

SELECTED PROJECTS

L-RROI *Sponsored by NASA JPL*

April 2019 - August 2020

Designed a web-based tool to help scientists visualize optical opacity on Mars and its impact on rover mission planning

- Created high-fidelity wireframes and carried out usability testing to guide iterative design
- Produced a video prototype to illustrate our concept to stakeholders
- Led synthesis of our user research results to identify key insights that drove concept development

Juneau *Sponsored by Premera Blue Cross*

September - December 2018

Designed an app to provide new dads with a space to ask questions and share advice about the postpartum experience

- Led usability testing and synthesis of research insights to guide the design
- Defined information architecture and led interaction design
- Created design specification document including interaction flows, redlining and visual system rationale

EDUCATION

Master of Human-Computer

Interaction + Design

University of Washington | 2019

Master of Science

Speech & Hearing Science

University of Arizona | 2017

Bachelor of Science

Cognitive Science

University of Delaware | 2014

TOOLS

Figma
Sketch
InVision
Photoshop
InDesign
Illustrator
Premiere Pro
After Effects

SKILLS

High-fidelity mockups
Interface design
User flows
Concept development
Prototyping
Wireframing
User research
Usability testing
Design specifications
Personas & journey maps
Video storytelling
Storyboarding
HTML5 & CSS3

LANGUAGES

Cantonese
Mandarin
French